



WIRTGEN GROUP SmartService

# OUR TAILOR-MADE SERVICE AGREEMENTS FOR YOUR MACHINES

CLOSE TO OUR CUSTOMERS



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#### INDIVIDUALLY TAILORED TO YOUR NEEDS

As a construction industry partner, WIRTGEN GROUP Service focuses on challenges. We know that effective solutions can only be developed by a company that understands the precise requirements of its customers. That's why our relationship with you doesn't end when you purchase a machine - in fact, quite the opposite! We provide you with a comprehensive range of services throughout the entire service life of the machine. These are designed to help lighten your load and allow you to concentrate on your day-to-day business.



# OUR SERVICE IS SMART

## RELIABLE SUPPORT ENSURES THE VALUE OF YOUR MACHINE

You're in safe hands with the WIRTGEN GROUP SmartService service agreement. Servicing by specialist staff, visual inspections, wear and tear checks, technical inspections and software updates all help to prevent expensive, unplanned machine failures. And the best thing is that you don't have to worry about anything. All services - including essential administrative and organisational tasks - are carried out automatically by us without you having to ask, which means no inspection is missed.

However, we also know that different requirements call for different solutions. That's why our SmartService is modular and fully coordinated to meet your individual needs. When combined with our WITOS FleetView telematics system, it ensures you benefit at any time with up-to-date information on the location and status of your machines. We minimise downtime by responding quickly to faults and through more efficient planning of service work. Our staff will be happy to help you choose the best service package for your needs.





# YOUR SMART SERVICE BENEFITS

## COST-EFFECTIVENESS



- > Regular maintenance work enhances the profitability of your machines and reduces operating costs
- > Service costs can be calculated accurately for high planning reliability
- > Regular machine software updates ensure optimum machine performance

## MACHINE DOWNTIME MINIMISED



- > Continuous servicing reduces unplanned downtime
- > Use of WIRTGEN GROUP original parts extends machine lifetime
- > Faster response times and simplification of planning and scheduling processes with WITOS FleetView

**VALUE RETENTION**

- > Higher machinery resale value due to regular servicing and efficient machine control
- > Detailed documentation of service activities (service record book maintenance)

**COMFORT**

- > Early detection of imminent failure of wearing parts ensures high cost transparency
- > Constant availability of perfectly serviced machinery

**SAFETY**



- > Regular checks improve the safety standards of your machinery
- > Improved work results due to optimal machine performance and advice from our experts





# OUR RANGE OF SERVICES

BENEFIT FROM  
OUR SERVICE AGREEMENTS

**+** **WITOS FleetView \***

- > Proactive maintenance planning
- > Faster response times in the event of faults
- > Current location and status information for your machines

## SmartService

- > Professional maintenance in accordance with operating instructions (incl. filters, lubricants, work time and travel expenses)
- > Visual inspection
- > Check and report on wear
- > Software updates
- > Safety check in line with accident prevention regulations

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\*SmartService with WITOS FleetView is not available in all countries or for all series – please contact your local sales and service office for details.



# WIRTGEN GROUP



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